Minutes STOCKTON HEATH MEDICAL CENTRE PATIENT PARTICIPATION GROUP Wednesday 4 February 2015 5.30pm – 6.30pm

Present: Karen Chriscoli, Julie Scholes, Derek Saunders, Peter Whitehead, Andrew Renshaw, Susan Scales-Barlow Diane Bowers, Geoff Pearce, Kath Douglas-Furner Apologies: Dr Zoe Thompson, Dr Gareth Cox, Dorothy Carter, Dave Lamb

• New GP's

Dr Haeney has left the Practice as a Salaried GP. She will still cover Women's Health Sessions once a week for the next few months.

Dr Askey (nee Phillipson), Dr Stubbs(nee Potts) and Dr McCormack have joined the Practice team alongside additional sessions from Dr Cox – this has been enabled by additional funding for over 75's.

New treatment room Nurse - Liz Fletcher

Number of GP's

5 GP's	8 sessions
2 GP's	7 sessions
2 GP's	6 sessions
1GP	5 sessions
1 GP	2 sessions

= 9.12 whole time equivalent per 1876 patients

Number in Nursing Team

1 Nurse Practitioner	7 sessions
1 Nurse Practitioner	6 sessions
1Practice Nurse	7 sessions
2 Practice Nurse	6 sessions
1 Treatment Room Nurse	4 sessions
1 Assistant Practitioner	Full time
5 Health Care Assistants	82.5 hours = 2.2 whole time
equivalent sessions	

• Friends and Family Test - As discussed previous meeting, contractual requirement to gather feedback. Results are displayed in foyer and on website. Problem with access is affecting our

scores. Practice response: working on new analysis of access to develop a more efficient service.

• Warrington Health Plus – update

Practice has been involved in pilot for extended access at Bath Street – GP service provided by Bridgewater Healthcare Nursing Home project – has begun with GP & Nurse attending to bring care plans up-to-date and assist care home providers to have pro-active care from General Practice.

Information Governance guidance re shared care to help with different projects being developed.

• NHS Five Year Forward

..\5yfv-easy-read.pdf

Information has been shared with Practice team regarding NHS five year forward – work of Warrington CCG and the Practice will be influenced by the plan.

• Medicines for self-care (Warrington CCG)

proposed_Medicines_for_self_care Warrington CCG.docx Dr Catherine Doyle, medicines management lead for Warrington CCG would like feedback regarding the proposal to withdraw some items for self-care from prescriptions. Feedback by 24 February to karen.chriscoli@nhs.net will be forwarded to Dr Doyle. How should the plans be communicated? What are the emotive areas? How do you think patients will react?

• Mental Health

The Group had a discussion on the services available for mental health care in Warrington, please see links below: <u>http://www.happyoksad.org.uk/</u>

http://www.warringtonccg.nhs.uk/local-services/mental-health-care.htm

http://www.5boroughspartnership.nhs.uk/services1/

• AOB

Stockton Heath Festival 2- 5 July – interest in having a table again (Saturday 4 July 10- 2) but would need more support from members of the group to promote the work they do. Will discuss again at next meeting

<u>How to help your surgery to manage patient demand.docx</u> copy of article submitted to South Warrington News for February issue. Suggestion from group to change the working "emergency" on phone message to "acute", will be discussed with Partners.

• Date for next 4 meetings

Wednesday 15th April 5.30pm Wednesday 17th June 5.30pm Wednesday 19th August 5.30pm

Wednesday 14 October 5.30pm